



**NATIONALLY
RECOGNIZED
MEDIATION
TRAINING &
TRAINER**

**December 10-14, 2018
9:00am - 5:00pm**

40 - Hour Mediation and Conflict Transformation Skills Training **Strongly Recommended for All Professionals and Parents**

TRAINING FOCUS

Understanding Relational Theory and Practice of Mediation, as Mediators - In Daily Life ("little m")
Inviting People to Dialogue & Bringing Clients to the Table
Hands-on Conflict Intervention Skills Necessary to Mediate, Professionally & Interpersonally
Communication Skills and Transformation "How-To's"
Individual Feedback from Trainers, Addressing Participants' Specific Strengths and Areas for Consideration
Mastering and Understanding of Oneself as the Conflict Intervener
Dealing with Strong Emotions and Working Through Feeling Stuck, Personality and The Enneagram
Identifying Empowerment and Recognition Opportunities
Working Effectively with Counsel and Other Representatives
Mediator Standards of Practice and Ethics

COURSE CREDIT

Upon completion of training, individuals receive a certificate recognized by:
The Association of Conflict Resolution, The Federal Shared Neutrals Program, The Maryland Circuit Courts, The MACRO Maryland Program for Mediator Excellence, The Maryland Board of Social Examiners, The Maryland Department of Education. Course satisfies continuing mediation education, legal education, medical education, and general education credits.



About Louise Phipps Senft, Esq.

Ms. Senft is an award-winning pioneer in the field of mediation with 25 years of professional experience mediating thousands of conflicts, and teaching conflict transformation approaches and skills. She is the founder and lead trainer for Baltimore Mediation. She is author of numerous articles on mediation, and co-author of the best-selling book *Being Relational: The Seven Ways to Quality Interaction & Lasting Change*. Ms. Senft is the only trainer in the United States approved by the Association of Conflict Resolution to teach on any mediation topic. She has pioneered using the Enneagram and Personality in the Alternative Dispute Resolution field and is a certified Enneagram teacher. Ms. Senft has recently been named to the International Academy of Mediators as a Distinguished Fellow. She is also the 2018 recipient of the Chief Judge Robert M. Bell Award for Outstanding contribution to Alternative Dispute Resolution in Maryland.

REGISTRATION FORM

40 - Hour Mediation and Conflict Transformation Skills Training

December 10-14, 2018 - The Inn at the Colonnade, 4 W. University Parkway, Baltimore
21210 Tuition \$1550 REGISTRATION DEADLINE: December 1, 2018. Call thereafter for availability. Cancellation Policy: Full Refund until Nov 15, 50% from Nov 16 - Nov 30, No refunds after Dec 1.

NAME

ADDRESS

E-MAIL

OCCUPATION/VOCATION

NAME AS YOU WOULD LIKE IT TO APPEAR ON CERTIFICATE

1. Briefly describe any previous mediation training

2. Briefly describe any previous mediation experience

3. What do you hope to receive from this training?

4. How did you hear about this training?

5. Comments and requests for this training?

How to Register

Submit this form and payment by **December 4**

Thereafter, call for availability

EMAIL THIS FORM TO

office@baltimoremediation.com

REGISTER ONLINE

Visit us at www.baltimoremediation.com

PAY WITH CHECK

Make check payable to Baltimore
Mediation and mail with this registration
form to our office at:

*1500 Union Ave, STE 1310
Baltimore, MD 21211*

PAY WITH CREDIT CARD

Call our office at (443) 524-0833 to process
payment over the phone

"I believe this could cause a major shift in our justice system and perhaps cultures in general. The power I have in this is that I can let the method of transformative mediation begin with me." - Valerie Broome, OEDB Program Specialist at FSIS

www.BaltimoreMediation.com

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